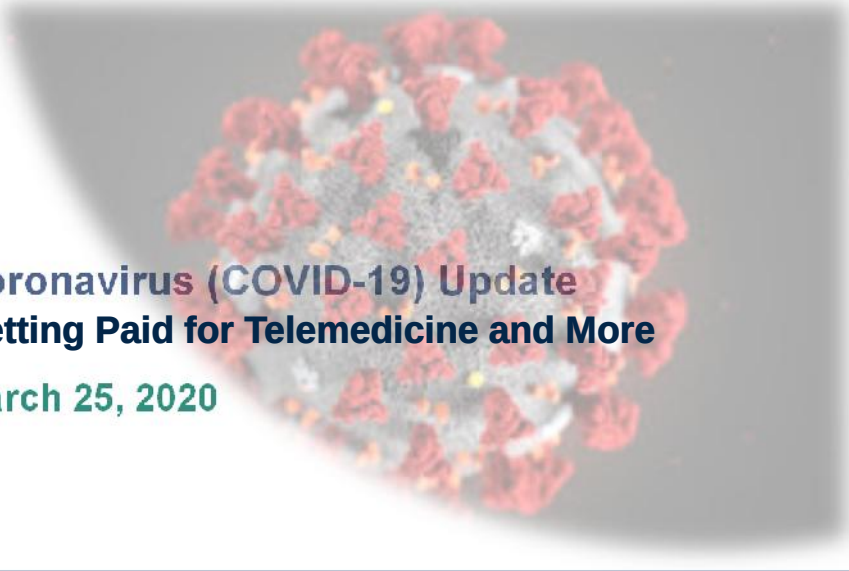




Coronavirus (COVID-19) Update

Getting Paid for Telemedicine and More

March 25, 2020

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Objectives

- Answer Telemedicine, Employee and Legislative Frequently Asked Questions (FAQs)
- Provide a Brief Overview of NJ Telemedicine Laws
- Explain Telemedicine Billing & Coding Basics
- Review Latest:
 - COVID-19 Legislation, Rules and Orders
 - Quality Reporting Relief
 - NJ Executive Order 109
- Provide Practice and Business Resources Information

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FAQs from 3/20/20 Webinar

- How should the provider be available to be contacted for the next 72 hours (after telemedicine visit)? Does telephone fall under the use of a provider being able to be contacted?
 - The NJ Board of Medical Examiners (NJ BME) does not specify how the patient can or has to be able to contact a healthcare professional, but the requirement is to provide the patient with your name, credentials and contact information ([NJAC 13:35-6B.5 2g](#)).
- In NJ, can new patients be seen for reason other than COVID-19?
 - If you are currently a licensed NJ Physician, then you can see new or existing patients regardless of the diagnosis. It is not limited to COVID-19.
 - For healthcare professionals, not licensed in NJ the recent legislation [A3860](#) signed on 3/19/20 states that a healthcare practitioner not licensed/certified in NJ care is limited to screening, diagnosis, treating COVID-19, if no pre-existing relationship exists.
 - ▶ Expedited application forms

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FAQs from 3/20/20 Webinar (cont'd)

- Do you have a standard consent form that we can use as a start?
 - Please visit our website at www.conventusnj.com > **Practice Resources > COVID-19 Resources**.
 - We have a sample consent form there that covers all the requirements set forth the NJ BME for Privacy and Notices to Patients ([NJAC 13:35-6B.9](#)).
- Can the doctor and patient use just telephones if the patient does not have access to video or computer?

Previous

 - Per the NJ BME (NJAC 13:35-6B.5), telemedicine services shall use interactive, real-time, two-way communication technologies which shall include a video component, except if the provider determines the same standard of care can be met without using the video component.

Current

 - Can use audio only smart phones or other technological devices (non-public facing) if same standard of care can be met
 - Notify patients of possible privacy risks (i.e., verbal/written consent)

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Telemedicine Summary

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NJ Telemedicine Laws Overview

▪ Allowable Encounters – New and Existing Patients

Previous

- New Patients ***if*** provider-patient relationship established prior to encounter:
 1. Properly identify patient and location, i.e. name, DOB, telephone #, address, health insurance #, etc.
 2. Conduct review of patient's medical history, including any available medical records
 3. Disclose provider's identity and credential, i.e. license, specialty, board certification and contact information
 - ▶ Allows patient ability to contact physician for at least 72 hours following service
- Existing Patients – can review medical records during the visit

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NJ Telemedicine Laws Overview

■ Allowable Encounters – New and Existing Patients (cont'd)

Current (During a Public Health Emergency [PHE])

- Same requirements apply except:
 - ▶ Provider no longer required to review patient's medical records prior to initial telehealth encounter
 - ▶ Use clinical judgment to obtain medical history and available medical records
 - ▶ Unavailability of records is not a barrier to establishing provider-patient relationship during PHE

■ **Conventus Recommends**

- Obtain new patient packet similar to initial onsite visit (e.g., patient questionnaire and assessment forms, telemedicine risks/benefits, notice of privacy practices) PLUS COVID-19 pre-screening
- Timing – Before visit, if feasible; or at start of encounter
- Document in patient's medical record!

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NJ Telemedicine Law Overview

■ Licensure

- NJ license/certification/registration in good standing
- Must have license in state where patient is **located** at time of encounter **unless**:
 - ▶ Originating site's state Telemedicine Law allows unlicensed practitioner with similar license in another state
 - ▶ A3860 – Allows providers unlicensed/certified in NJ with similar licenses in other states to provide telehealth **only** for COVID-19 related screening, diagnosis and treatment (without existing relationship)
 - ▶ 1135 Medicare Waiver– Removes state licensure requirements if provider holds equivalent license in another state.

Note: State Law Supersedes Medicare!!!

■ Standard of Care

- Same as in-office visit
- Determination prior to and during visit; don't initiate encounter or discontinue if you can't meet same standard

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NJ Telemedicine Law Overview

■ Technology

Previous

- Interactive, real time, two-way audio/video communication
- Interactive two-way audio (i.e. phone) with asynchronous store and forward if provider determines same standard of care can be met

Current

- Availability to use audio only smart phones or other technological devices (non-public facing) if same standard of care can be met
- Notify patients of possible privacy risks (i.e., verbal/written consent)

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NJ Telemedicine Law Overview

■ HIPAA Compliance

Previous

- Must be HIPAA compliant technology

Current

- Medicare and NJ – Acceptable to use non-public facing two-way audio or video. (ex: Smart Phone, Facetime, Skype, Google G Suite Hangouts Meet, Webex Meeting/Teams, Amazon Chime, GoToMeeting)
- A3860 – nothing authorizes waiver of requirements restricting collection, exchange, transmission, or use of confidential patient information

■ *Conventus Recommends*

- Use HIPAA compliant technology, whenever possible (ex: Updox,, Zoom for Healthcare, Doxy.me, VSee)

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NJ Telemedicine Law Overview

- Medical Records
 - Maintain complete medical record (NJAC 13:35-9.16)
 - Must still be HIPAA compliant
- Consents
 - Treatment
 - Telemedicine/Telehealth risks/benefits
 - Telemedicine notice of privacy practices
 - Release of medical records, if patient requests
- *Conventus Recommends*
 - Obtain consents prior to visit
 - If not feasible, obtain verbally at start of encounter and document in medical record.
 - Send written consents post-encounter for signatures

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Telemedicine Billing & Coding



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HealthCare Compliance Network



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Live Video Conferencing

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1135 Waiver Authority / Coronavirus Preparedness and Response Supplemental Appropriations Act

- Historically, Medicare coverage for telemedicine has been restricted to those patients who live in medically underserved areas
- Effective for services starting 3/6/20 and for the duration of the COVID-19 Public Health Emergency, Medicare will provide coverage for telehealth services furnished to patients in broader circumstances by allowing payment for professional services furnished to beneficiaries in all areas of the country in all settings.
- This includes services provided in any healthcare facility or in their home.
- These visits are considered the same as in-person visits and are paid at the same rate as regular, in-person visits.

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Requirements

- Provider must utilize interactive audio/video, real time communication (including Face Time and Skype)
- Place of service 02 – telehealth is required on the claim. No special modifier is required. (Certain payers may require modifier 95, but Medicare does not)
- CPT Code selection is based on the distant site location (i.e., where the physician or other non-physician practitioner is located during the service). **Documentation requirements remain the same.**
- If a physician is performing a telehealth service from his/her home during this emergency period, and home is not his/her usual place of business, the POS is still 02 and the claims is submitted with address from which services are usually billed, which is likely the office location.
- Providers will not need to be licensed in the originating state (facility or private residence where the patient is receiving telehealth services) if not their own

Guidance regarding teaching physician and incident to billing is not available at this time.
CMS to address and release memorandum at an undetermined future date.

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CPT Codes – Telehealth Services

Code	Short Description	Code	Short Description	Code	Short Description
92715	Psych complex intervention	92805	Interventional psychotherapy	92815	Psychotherapy, individual
92716	Psych complex intervention	92816	Interventional psychotherapy	92825	Psychotherapy, individual
92717	Psych complex intervention	92817	Interventional psychotherapy	92835	Psychotherapy, individual
92718	Psych complex intervention	92818	Interventional psychotherapy	92845	Psychotherapy, individual
92719	Psych complex intervention	92819	Interventional psychotherapy	92855	Psychotherapy, individual
92720	Psych complex intervention	92820	Interventional psychotherapy	92865	Psychotherapy, individual
92721	Psych complex intervention	92821	Interventional psychotherapy	92875	Psychotherapy, individual
92722	Psych complex intervention	92822	Interventional psychotherapy	92885	Psychotherapy, individual
92723	Psych complex intervention	92823	Interventional psychotherapy	92895	Psychotherapy, individual
92724	Psych complex intervention	92824	Interventional psychotherapy	92905	Psychotherapy, individual
92725	Psych complex intervention	92825	Interventional psychotherapy	92915	Psychotherapy, individual
92726	Psych complex intervention	92826	Interventional psychotherapy	92925	Psychotherapy, individual
92727	Psych complex intervention	92827	Interventional psychotherapy	92935	Psychotherapy, individual
92728	Psych complex intervention	92828	Interventional psychotherapy	92945	Psychotherapy, individual
92729	Psych complex intervention	92829	Interventional psychotherapy	92955	Psychotherapy, individual
92730	Psych complex intervention	92830	Interventional psychotherapy	92965	Psychotherapy, individual
92731	Psych complex intervention	92831	Interventional psychotherapy	92975	Psychotherapy, individual
92732	Psych complex intervention	92832	Interventional psychotherapy	92985	Psychotherapy, individual
92733	Psych complex intervention	92833	Interventional psychotherapy	92995	Psychotherapy, individual
92734	Psych complex intervention	92834	Interventional psychotherapy	93005	Psychotherapy, individual
92735	Psych complex intervention	92835	Interventional psychotherapy	93015	Psychotherapy, individual
92736	Psych complex intervention	92836	Interventional psychotherapy	93025	Psychotherapy, individual
92737	Psych complex intervention	92837	Interventional psychotherapy	93035	Psychotherapy, individual
92738	Psych complex intervention	92838	Interventional psychotherapy	93045	Psychotherapy, individual
92739	Psych complex intervention	92839	Interventional psychotherapy	93055	Psychotherapy, individual
92740	Psych complex intervention	92840	Interventional psychotherapy	93065	Psychotherapy, individual
92741	Psych complex intervention	92841	Interventional psychotherapy	93075	Psychotherapy, individual
92742	Psych complex intervention	92842	Interventional psychotherapy	93085	Psychotherapy, individual
92743	Psych complex intervention	92843	Interventional psychotherapy	93095	Psychotherapy, individual
92744	Psych complex intervention	92844	Interventional psychotherapy	93105	Psychotherapy, individual
92745	Psych complex intervention	92845	Interventional psychotherapy	93115	Psychotherapy, individual
92746	Psych complex intervention	92846	Interventional psychotherapy	93125	Psychotherapy, individual
92747	Psych complex intervention	92847	Interventional psychotherapy	93135	Psychotherapy, individual
92748	Psych complex intervention	92848	Interventional psychotherapy	93145	Psychotherapy, individual
92749	Psych complex intervention	92849	Interventional psychotherapy	93155	Psychotherapy, individual
92750	Psych complex intervention	92850	Interventional psychotherapy	93165	Psychotherapy, individual
92751	Psych complex intervention	92851	Interventional psychotherapy	93175	Psychotherapy, individual
92752	Psych complex intervention	92852	Interventional psychotherapy	93185	Psychotherapy, individual
92753	Psych complex intervention	92853	Interventional psychotherapy	93195	Psychotherapy, individual
92754	Psych complex intervention	92854	Interventional psychotherapy	93205	Psychotherapy, individual
92755	Psych complex intervention	92855	Interventional psychotherapy	93215	Psychotherapy, individual
92756	Psych complex intervention	92856	Interventional psychotherapy	93225	Psychotherapy, individual
92757	Psych complex intervention	92857	Interventional psychotherapy	93235	Psychotherapy, individual
92758	Psych complex intervention	92858	Interventional psychotherapy	93245	Psychotherapy, individual
92759	Psych complex intervention	92859	Interventional psychotherapy	93255	Psychotherapy, individual
92760	Psych complex intervention	92860	Interventional psychotherapy	93265	Psychotherapy, individual
92761	Psych complex intervention	92861	Interventional psychotherapy	93275	Psychotherapy, individual
92762	Psych complex intervention	92862	Interventional psychotherapy	93285	Psychotherapy, individual
92763	Psych complex intervention	92863	Interventional psychotherapy	93295	Psychotherapy, individual
92764	Psych complex intervention	92864	Interventional psychotherapy	93305	Psychotherapy, individual
92765	Psych complex intervention	92865	Interventional psychotherapy	93315	Psychotherapy, individual
92766	Psych complex intervention	92866	Interventional psychotherapy	93325	Psychotherapy, individual
92767	Psych complex intervention	92867	Interventional psychotherapy	93335	Psychotherapy, individual
92768	Psych complex intervention	92868	Interventional psychotherapy	93345	Psychotherapy, individual
92769	Psych complex intervention	92869	Interventional psychotherapy	93355	Psychotherapy, individual
92770	Psych complex intervention	92870	Interventional psychotherapy	93365	Psychotherapy, individual
92771	Psych complex intervention	92871	Interventional psychotherapy	93375	Psychotherapy, individual
92772	Psych complex intervention	92872	Interventional psychotherapy	93385	Psychotherapy, individual
92773	Psych complex intervention	92873	Interventional psychotherapy	93395	Psychotherapy, individual
92774	Psych complex intervention	92874	Interventional psychotherapy	93405	Psychotherapy, individual
92775	Psych complex intervention	92875	Interventional psychotherapy	93415	Psychotherapy, individual
92776	Psych complex intervention	92876	Interventional psychotherapy	93425	Psychotherapy, individual
92777	Psych complex intervention	92877	Interventional psychotherapy	93435	Psychotherapy, individual
92778	Psych complex intervention	92878	Interventional psychotherapy	93445	Psychotherapy, individual
92779	Psych complex intervention	92879	Interventional psychotherapy	93455	Psychotherapy, individual
92780	Psych complex intervention	92880	Interventional psychotherapy	93465	Psychotherapy, individual
92781	Psych complex intervention	92881	Interventional psychotherapy	93475	Psychotherapy, individual
92782	Psych complex intervention	92882	Interventional psychotherapy	93485	Psychotherapy, individual
92783	Psych complex intervention	92883	Interventional psychotherapy	93495	Psychotherapy, individual
92784	Psych complex intervention	92884	Interventional psychotherapy	93505	Psychotherapy, individual
92785	Psych complex intervention	92885	Interventional psychotherapy	93515	Psychotherapy, individual
92786	Psych complex intervention	92886	Interventional psychotherapy	93525	Psychotherapy, individual
92787	Psych complex intervention	92887	Interventional psychotherapy	93535	Psychotherapy, individual
92788	Psych complex intervention	92888	Interventional psychotherapy	93545	Psychotherapy, individual
92789	Psych complex intervention	92889	Interventional psychotherapy	93555	Psychotherapy, individual
92790	Psych complex intervention	92890	Interventional psychotherapy	93565	Psychotherapy, individual
92791	Psych complex intervention	92891	Interventional psychotherapy	93575	Psychotherapy, individual
92792	Psych complex intervention	92892	Interventional psychotherapy	93585	Psychotherapy, individual
92793	Psych complex intervention	92893	Interventional psychotherapy	93595	Psychotherapy, individual
92794	Psych complex intervention	92894	Interventional psychotherapy	93605	Psychotherapy, individual
92795	Psych complex intervention	92895	Interventional psychotherapy	93615	Psychotherapy, individual
92796	Psych complex intervention	92896	Interventional psychotherapy	93625	Psychotherapy, individual
92797	Psych complex intervention	92897	Interventional psychotherapy	93635	Psychotherapy, individual
92798	Psych complex intervention	92898	Interventional psychotherapy	93645	Psychotherapy, individual
92799	Psych complex intervention	92899	Interventional psychotherapy	93655	Psychotherapy, individual
92800	Psych complex intervention	92900	Interventional psychotherapy	93665	Psychotherapy, individual

<https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes>

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Other Virtual Services

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E-Visits

- E-visits refer to communications with providers via online patient portals.
- These are for established patients, and are non-face to face interactions, which differentiates it from telehealth.
- Physicians and other providers who bill E/M codes can bill e-visits, using these codes:
 - 99421: Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 5–10 minutes
 - 99422: Online digital evaluation and management service, for an established patient, for up to 7 days cumulative time during the 7 days; 11– 20 minutes
 - 99423: Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 21 or more minutes.
- These codes should be billed **once** over a 7-day period, based on the total amount of time spent in the aggregate.
- The patient must generate the initial inquiry; however, the practice can reach out to patients to make them aware of service availability.

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E-Visits (cont'd)

- Clinicians who may **not** independently bill for evaluation and management visits (for example – physical therapists, occupational therapists, speech language pathologists, clinical psychologists) can also provide these e-visits and bill the following codes:
 - G2061: Qualified non-physician healthcare professional online assessment and management, for an established patient, for up to seven days, cumulative time during the 7 days; 5–10 minutes
 - G2062: Qualified non-physician healthcare professional online assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days; 11–20 minutes
 - G2063: Qualified non-physician qualified healthcare professional assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days; 21 or more minutes

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Virtual Check In / Phone Calls

- Medicare pays for “virtual check-ins” (or Brief communication technology-based service) for patients to communicate with their doctors and avoid unnecessary trips to the doctor’s office.
- These virtual check-ins are for patients with an established (or existing) relationship with a physician or certain practitioners where the communication is not related to a medical visit within the previous 7 days and does not lead to a medical visit within the next 24 hours (or soonest appointment available).
- The patient must verbally consent to receive virtual check-in services. The Medicare coinsurance and deductible would generally apply to these services.
 - G2012 - Brief communication technology-based service, e.g. virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion

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Phone Calls – Physician or Non-Physician Provider (NPP)

- Medicare does not pay for the following codes for phone calls, however, other payers might:
 - 99441 Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 5- 10 minutes of medical discussion
 - 99442 11-20 minutes of medical discussion
 - 99443 21-30 minutes of medical discussion

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Phone Calls – Other NPPs

- For those providers other than MDs and NPPs, the following codes are applicable for a telephone call:
 - **98966:** Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion.
 - **98967:** Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion.
 - **98968:** Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment; 21-30 minutes of medical discussion.

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“Store & Forward”

- This service involves provider review, analysis, and interpretation of video and/or other images submitted by a remote patient and followed up with the patient in 24 business hours.
- This service cannot be related to an Evaluation and Management (E/M) service performed within the previous week or an E/M service or procedure performed within 24 hours or soonest available appointment.
- **G2010:** Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment

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 - https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet?utm_campaign=government-affairs&utm_medium=email&utm_source=3.17.20%20Regulatory%20Alert%20Washington%20Connection&elqEmailId=9986
- Medicare Telehealth FAQ
 - <https://www.cms.gov/files/document/medicare-telehealth-frequently-asked-questions-faqs-31720.pdf>

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Quality Payment Program (QPP) - Merit-based Incentive Payment System (MIPS)

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Relief for Quality Reporting Programs (QRP)

- 3/22/20: The Centers for Medicare & Medicaid Services (CMS) announced relief for clinicians, providers, hospitals and facilities participating in QRPs in response to COVID-19.
- CMS is implementing **additional extreme and uncontrollable circumstances policy exceptions and extensions** for upcoming quality measure reporting and data submission deadlines.
- For the QPP MIPS program the reporting deadline is **extended** from March 31, 2020 **to April 30, 2020**.

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Relief for QRPs (cont'd)

- For MIPS eligible clinicians:
 - **Do not submit data by April 30, 2020**
 - ▶ Qualify for the automatic extreme and uncontrollable circumstances policy
 - ▶ Will receive a **neutral payment adjustment for 2021** (Penalty would have been 7%)
 - ▶ No action is required by providers.
 - **Already submitted data** or if you **submit data by April 30, 2020**
 - ▶ Be scored and receive a MIPS payment adjustment based on the data submitted.
 - ▶ Data revisions can be made by logging into gpp.cms.gov until the new deadline.

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Relief for QRPs (cont'd)

- For Performance Year 2020
 - CMS is evaluating options for providing relief around participation and data submission.
 - Impacts payment year 2022.
- <https://www.cms.gov/newsroom/press-releases/cms-announces-relief-clinicians-providers-hospitals-and-facilities-participating-quality-reporting>

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Executive Order 109
Suspends All Elective Surgeries, Invasive Procedures to Preserve Essential Equipment and Hospital Capacity

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NJ Executive Order No. 109

- Issued by Governor Murphy on March 23, 2020; effective until rescinded
- 3 Main Components
 1. Discontinue all adult elective surgeries or invasive procedures as of **5:00 pm on Friday, March 27, 2020.**
 2. Take Inventory and report to state on personal protective equipment (PPE), ventilators, respirators, anesthesia machines at non-healthcare facilities which are not required for critical healthcare services.
 3. Division of Consumer affairs may restrict or expand scope of practice for any category of healthcare professional or veterinarian.

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NJ Executive Order No. 109 (cont'd)

I. Cancelling or Postponing Elective Surgeries Indefinitely (Medical or Dental)

Elective Surgery Defined

- “any surgery or invasive procedure that can be delayed without undue risk to the current or future health of the patient as determined by the patient’s treating physician or dentist”
 - ▶ Considerations – time-sensitivity and postponement would not endanger health of patient
- Does not include administration of vaccines

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NJ Executive Order No. 109 (cont'd)

- Providers planning to perform surgery/invasive procedures
 - Consider possible post-op complications
 - Coordinate any possible post-op admissions with local hospitals
- Each Hospital or Ambulatory Surgery Center (ASC) shall:
 - Establish written guidelines to ensure adherence to EO 109
 - ▶ Include a process for consultation with treating provider about surgery designation (elective vs. non-elective)
 - Provide copy to NJ Department of Health (NJDOH)
- Facilities to immediately notify all patients and providers that the elective surgery is cancelled/postponed and cannot proceed

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Implementation Strategies

Determination of Elective vs. Non-Elective (CMS Guidance)

Tiers	Action	Definition	Location	Examples
1a	Postpone	Low acuity surgery & healthy patient Outpatient surgery Not life threatening	HOPD*; ASC**; Hospital low/no COVID-19	Carpal tunnel release; EGD; Colonoscopy
1b	Postpone	Low acuity surgery & unhealthy patient	HOPD*; ASC**; Hospital low/no COVID-19	Endoscopies
2a	Consider Postponing	Intermediate acuity surgery & healthy patient; Not life threatening but potential for future morbidity/mortality; Requires in-hospital stay	HOPD*; ASC**; hospital with low/no COVID-19	Low risk CA; Non-urgent spine/ortho - hip/knee replacement; elective spine; stable ureteral

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Implementation Strategies (cont'd)

Tiers	Action	Definition	Location	Examples
2b	Postpone, if possible	Intermediate acuity surgery & unhealthy patient	HOPD*; ASC**; Hospital with low/no COVID-19	
3a	Do not postpone	High acuity surgery & unhealthy patient	Hospital	Transplants; trauma; cardiac w/sx; limb threatening vascular surgery
3b	Do not postpone	High acuity surgery & unhealthy patient	Hospital	Same as above

* Hospital Outpatient Department

** Ambulatory Surgery Center

Reference: CMS Adult Elective Surgery and Procedures Recommendation, Created by: Sameer Siddique, MD
<https://www.cms.gov/files/document/31820-cms-adult-elective-surgery-and-procedures-recommendations.pdf>

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Implementation Strategies

Other Suggestions for Cancellation/Postponement

- Log of cancellations/postponements
 - Patient name, procedure, date scheduled, call-back date, outcome of call-back (e.g. rescheduled date)
 - Paper log or check EHR capability (scanning?)
- Patient Instructions
 - Contact provider if conditions worsens or significant increase in pain
 - Call to reschedule by specific date (onus is on provider to reschedule)
- Medical Record Documentation
 - In each patients record - rationale for postponement, date to reschedule, explanation to patient
- Hospital/ASC Cancellation Documentation
 - Work with facility to provide written confirmation of non-elective status

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Implementation Strategies

Suggestions for Non-Elective Surgery

- Prescreen all patients for COVID-19 exposure
- Instruct patients to inform provider/facility before arrival if they or close contacts develop symptoms of COVID-19 or upper respiratory infection
- Triage patients upon arrival if they or close contacts develop symptoms of COVID-19 or upper respiratory infection
- Check patients for fever upon arrival
- Limit patient accompaniment by others
- Prohibit anyone from entering if they have elevated temperature or symptoms of COVID-19
- Implement follow-up 7-14 days post-procedure

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NJ Executive Order No. 109 (cont'd)

II. Inventory and Reporting of PPE, Ventilators, Respirators and Anesthesia Machines

- Applies to any business or non-hospital healthcare facility (dental or office-based healthcare, construction, research, veterinary practices, institutions of higher learning)
- Inventory of equipment not required for critical healthcare services
- Report to Office of Emergency Management by 5:00 pm on Friday, March 27, 2020
 - ▶ Process by which entities to submit information will be established

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NJ Executive Order No. 109 (cont'd)

III. Restricting or Expanding Scope of Practice for Any Professional Licensure

- Division of Consumer Affairs in consultation with NJDOH can issue orders
- Waiver of any restriction on entry or reentry into practice (or any restriction on Controlled Dangerous Substances [CDS] prescription) of any person who has received training or has retired from practice

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**COVID-19
RESPONSE**

**The Public Readiness and Preparedness
Act (PREP)**

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The PREP Act

- Declared February 4, 2020
 - COVID-19 caused by SARS-CoV-2 or a virus mutating therefrom
- Authorizes the Secretary of the U.S. Department of Health and Human Services (DHHS) to issue a PREP Act declaration in response to a public health emergency.
- The declaration provides **immunity from tort liability claims (except willful misconduct)** to individuals or organizations involved in the manufacture, distribution, or dispensing of medical countermeasures.
- Effective Time Period
 - Lasts through (1) the final day the emergency Declaration is in effect, or (2) October 1, 2024, whichever occurs first.

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The PREP Act (cont'd)

- Declaration
 - Includes the determination of a threat or credible risk, recommendation for action, and the category of diseases, health conditions or health threats.
 - Includes the effective time period, the covered population, the geographic area of administration, and any limitations.
- Covered Countermeasure
 - May include vaccines, antidotes, medications, medical devices or other FDA regulated assets used to respond to pandemics, epidemics, or any biological, chemical, radiological, or nuclear threat.
 - Used to treat, diagnose, cure, prevent, or mitigate COVID-19, or the transmission of SARS-CoV-2 or a virus mutating therefrom.

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The PREP Act (cont'd)

- Immunity From Tort Liability
 - There is no legal tort claim that can be pursued in state or federal courts.
 - Tort claims include all claims (**except for willful misconduct**), under federal or state law for any type of loss including death; physical, mental, or emotional injury; fear of such injury; or property damage or loss, including business interruption loss, with any causal relationship to any stage of development, distribution, administration, dispensing, or sue of the covered countermeasure recommended in the PREP Act declaration.

Public Readiness and Emergency Preparedness Act:

<https://www.phe.gov/Preparedness/legal/prepact/Pages/COVID19.aspx>

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The PREP Act (cont'd)

- Immunity from tort liability is at the secretary's discretion, and include:
 - Manufacturers of countermeasures;
 - Distributors of countermeasures;
 - Program planners of countermeasures (i.e., individuals and entities involved in planning and administering programs for distribution of a countermeasure);
 - Qualified persons who prescribe, administer, or dispense countermeasures (i.e., healthcare and other providers); and
 - Officials, agents, and employees of any of these entities or persons are also covered persons.
 - This immunity protection extends to individuals, partnerships, corporations, associations, or other private entities; or public corporations, including federal, state, or local government agencies and their departments.

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The PREP Act (cont'd)

- Limitations on Immunity From Liability
 - Death or serious physical injury caused by willful misconduct.
 - Claims based on activities that fall outside the scope of the declaration.
 - Claims of loss that do not allege a causal relationship to the administration or use of a covered countermeasure and are not in fact based on such a causal relationship.
 - Claims filed under foreign law in courts outside the United States.
 - Lawsuits other than tort claims. For example, violations of civil rights laws, the Americans with Disabilities Act, labor laws, or other such claims that have no connection to a tort claim.

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Human Resources



**Families First Act (FFA); Family and Medical Leave Act (FMLA)
and Internal Revenue Service (IRS) 2020-57**

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Tax Credit for Payments to Employees Under FFA

- The Act provides for 10 days of paid sick leave and expanded paid FMLA leave for parents caring for children who are out of school during the COVID-19 pandemic.
- The employer is responsible for those costs as well as continuation of the employer portion of healthcare coverage for affected employees.
- However, employers are not required to withhold payroll taxes from the payments for sick leave and FMLA coverage under the Act
- The Act provided that businesses would receive tax credits for these costs.
- The IRS has now released guidance on the operation of the tax credit through the end of 2020.

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IRS 2020-57 Tax Credit for Businesses

- Employer costs incurred for sick pay, FMLA leave and the employer portion of health insurance coverage for clients receiving sick pay and FMLA leave may be taken as a **DOLLAR FOR DOLLAR** credit against current payroll tax costs.
- Deduction taken on a quarterly basis on form 941.

Example:

- Payroll taxes are \$8,000
- Costs for paid sick leave, FMLA leave and health care coverage are \$5,000
- Employer takes deduction on Form 941
- Employer pays \$3,000

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IRS 2020-57 Tax Credit for Businesses

- If you paid sick leave and FMLA costs are more than current payroll tax expenses:

Example:

- Payroll taxes are \$5,000
- Costs for paid sick leave, FMLA leave and healthcare coverage are \$8,000
- Employer reflects deduction on form 941
- Employer pays no payroll taxes
- \$3,000 is refunded to employer from IRS “as soon as possible”

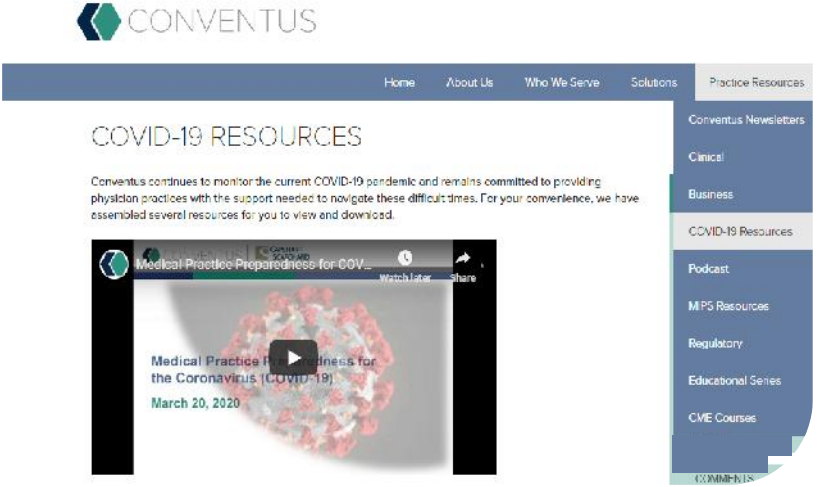
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Medical Practice Assistance



CONVENTUS

Home About Us Who We Serve Solutions **Practice Resources**

COVID-19 RESOURCES

Conventus continues to monitor the current COVID-19 pandemic and remains committed to providing physician practices with the support needed to navigate these difficult times. For your convenience, we have assembled several resources for you to view and download.

Medical Practice Preparedness for COVID-19
March 20, 2020

- Conventus Newsletters
- Clinical
- Business
- COVID-19 Resources**
- Podcast
- MPS Resources
- Regulatory
- Educational Series
- CME Courses

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Conventus Practice Resources

- www.conventusnj.com
Practice Resources > COVID-19 Resources
 - COVID-19 Resources
 - Clinical, Regulatory and Billing assistance and more
- <https://nipgroup.com/covid-19-resource-center/>
 - NIP Business Navigator Business Relief Assistance

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About Us



75 Years and Counting... That is the collective market experience of the leadership team at HealthCare Compliance Network. It is not bragging when we say, "been there, done that." We know our depth of knowledge of the regulatory and compliance field is an asset that sets us apart from the competition. But we believe that our commitment to daily in-field learning and passion for remaining abreast of the constantly evolving regulatory environment is just as important.



A full-service regional law firm with offices in NJ, NY and Philadelphia. The Health Care Group represents clients in: health care business transactions; healthcare mergers and acquisitions; billing and coding audits and investigations; regulatory compliance, including HIPAA, Medical practice employment and human resource questions; as well as licensing board investigations and litigation.



New Jersey's premier professional liability insurer formed by and governed through an alliance of physicians serving the best interests of physician practices. Conventus members and their staff enjoy exclusive access to insurance products and highly personalized services, gaining the practical knowledge and expert resources they need to improve practice performance, better serve their patients, and thrive in today's rapidly changing healthcare environment.

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